

IIC3 LEVEL 3 CERTIFICATE IN INVESTIGATIVE INTERVIEWING (RQF)

4 day course

£1250 plus vat

This course is on the Ofqual Regulated Qualification Framework and complies with units:

A/507/9770: Understanding investigative interviewing

F/507/9771: Gathering information and evidence using investigative interviewing

CONTENT

- Understanding the principles of investigative interviewing
- Information and evidence in an interview context
- PEACE as a framework of interviewing
- Cognitive interviewing
- Conversation Management
- Dealing with difficult interviews
- Nonverbal behaviour
- Vocal characteristics
- Maximising the differences between liars and truth tellers
- Mock case study interviews
- Peer group and self-assessment

WHO SHOULD ATTEND?

- Public and private sector investigators
- Auditors
- HR Workplace investigators



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